

From: On Behalf Of Licensing

Sent: 09 November 2021 18:49

To: [REDACTED]

Subject: FW: Tiger Food and Wine Review 20 Lordship Lane, Tottenham, London, N17 8NS

Dear Sir,

Please see representation in support of the Review .

Regards

Licensing Team

Licensing Authority Representation - Tiger Food and Wine Review - 20 Lordship Lane, Tottenham, London, N17 8NS

The Licensing Authority supports the review made by Trading Standards as we also have concerns that: -

The willingness to intentionally or recklessly break one law indicates the business is less likely to be compliant with other laws.

- The sale by retailers of illicit goods gives them an unfair advantage over law abiding businesses.
- Illicit goods are often smuggled into the country and/or produced by organised crime. It is believed that the profits are frequently used to fund other types of serious organised crime.
- The trade in illicit tobacco causes huge losses to the UK's tax revenues.
- The trade in illicit tobacco facilitates teen smoking.
- The trade in illicit tobacco makes it harder to beat addiction.
- Illicit goods may be harmful as they do not come from legitimate, legal and/or traceable suppliers. There is no guarantee that they are safe and comply with other legislation.
- Supplying tobacco at cheap prices undermines the public health message.
- Supplying alcohol to underage persons without challenge or asking for ID undermines the Licensing objective of the Prevention of Children from Harm.

The fact that the premises failed a Challenge 25 test purchase followed by the sale of alcohol to an under-age test purchaser is very concerning and shows lack of any strong management required to operate an off licence. The premises has also taken steps to conceal the illicit tobacco it obtained as smuggled goods for sales to the public.

There has been a significant breach of licensing requirements in that the licence conditions have not been adhered to and illicit alcohol was being sold at the premises. The Licence Holder is fully aware of his legal obligations in being granted a Premises Licence to sell alcohol and subsequently signing up to the Council Responsible retailer campaign by the responsible authorities and still failed to comply with these requirements.

There has been a clear lack of care and attention to the current conditions placed on the licence and the law itself.

The Licensing Authority recommend revocation of the premises licence.

If the Licensing Sub Committee are not minded to revoke the licence then they should seriously consider a lengthy suspension so the licensee can put things in order, as well as a reduction in hours (08:00 to 23:00) and to add conditions to the licence, see suggestions below which include a requirement on the licensee to produce invoices for alcohol, which would enable officers to assess if illicit non-duty paid products are being sold and a condition

preventing the sale of high strength - over 6.5% beer, lager or cider. Clearly the licence holder was stocking these illicit and non duty paid goods for particular types of customer that they knew frequented the premises for the cheap illegally obtained goods.

The licence holder was already failing to adhere to conditions relating to CCTV use on site it seems a lack of management control appears to be occurring, leading to the sale of alcohol to a minor, which is a criminal offence. We have no confidence in the Premises Licence holder.

The current situation is untenable in our view and inspires no confidence, We therefore would ask the Licensing Sub Committee to consider the effectiveness of the premises licence and whether revocation if not a lengthy suspension is appropriate.

Proposed conditions:

Hours of alcohol sales:

8:00am – 23:00 each day

Conditions- (disregard those that clash with conditions offered by Trading Standards):

The premises shall install and maintain a comprehensive CCTV system:

- (1) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.**
- (2) All recordings shall be stored for a minimum period of 31 days with date and time stamping.**
- (3) Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.**
- (4) The CCTV system should be updated and maintained according to police recommendations.**
- (5) A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested.**

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

- (1) All crimes reported to the venue**
- (2) All ejections of patrons**
- (3) Any complaints received**
- (4) Any incidents of disorder**
- (5) All seizures of drugs or offensive weapons**
- (6) Any faults in the CCTV system**
- (7) Any visit by a relevant authority or emergency service**

No super-strength beer, lagers or ciders of 6.5% ABV (alcohol by volume) or above shall be sold at the premises.

Non-duty paid tobacco or alcohol must not be stored or sold from the premises or from any vehicle.

All staff shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence.

All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These

records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

A 'Think 25' proof of age scheme shall be operated and relevant material shall be displayed at the premises.

A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises and area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

Alcohol and cigarette stock shall only be purchased from registered wholesalers.

Only the Premises Licence Holder or Designated Premises Supervisor shall purchase alcohol and cigarette stock.

The premises licence holder shall ensure that all receipts for goods bought are kept together in a file or folder as evidence that they have been brought into the UK through legal channels. Receipts shall show the following details: (1) Seller's name and address; (2) Seller's company details, if applicable; (3) Seller's VAT details, if applicable. Copies of these documents shall be retained for no less than 12 months and shall be made available to

police or authorised officers of the council on request within five working days of the request. The most recent three months' worth of receipts shall be kept on the premises and made available to the police or authorised officers of the council on request.

All tobacco products which are not on the tobacco display shall be stored in a container clearly marked 'tobacco stock'. This container shall be kept within the store room or behind the sales counter.

Tobacco products shall only be taken from the tobacco display behind the sales counter in order to make a sale.

A personal licence holder is to be present on the premises and supervise the sale of alcohol, throughout the permitted hours for the sale of alcohol.

Prominent, clear and legible notices shall be displayed on all alcohol fridges and at all other alcohol display areas advising customers of the permitted sale of alcohol times.

Haringey Licensing Authority RA